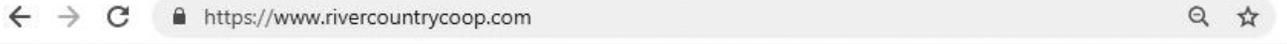
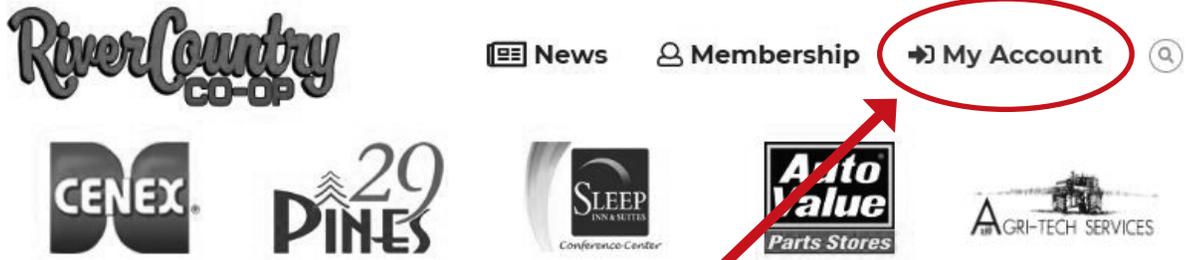


HOW TO PLACE AN ENGERY ORDER ONLINE

GO TO WWW.RIVERCOUNTRYCOOP.COM



1



CLICK ON MY ACCOUNT

2



CLICK HERE TO ENTER MEMBER PORTAL

Account Authentication

3

- First time sign on - First time users must use this option.
- Forgot your password?

FIRST TIME USERS USE THIS

ACCOUNT ID = YOUR CUSTOMER ACCOUNT NUMBER
*MAKE SURE YOU HAVE AN EMAIL ADDRESS ON FILE WITH US

Account ID:
Password:

**ONCE DONE
SIGNING UP, USE
THIS TO ENTER
ACCOUNT ID AND
PASSWORD**

4

eAgVantage Menu



CLICK ENERGY ORDER

5

Order
Pending

Tank
Sequence



406

**CLICK PLACE ORDER
on the left side of the screen**

6

ORDER A SPECIFIC NUMBER OF GALLONS

Contact Name

Email Address

Phone Number

Fill Tank

Yes

No

Gallons to Deliver

Estimated Percent Full

Enter Comments

Submit Delivery Request

CHOOSE NO

Fill out the prompts on the next screen & CLICK SUBMIT DELIVERY REQUEST

6b

ORDER A FILL

Contact Name

Email Address

Phone Number

Fill Tank

Yes

No

Estimated Percent Full

Enter Comments

Submit Delivery Request

CHOOSE YES

Fill out the prompts on the next screen & CLICK SUBMIT DELIVERY REQUEST

Please **verify** the information below is correct for your order

7

Customer Number - 123456
Contact Name - John Doe
Contact Email - JohnDoe@googlemail.com
Contact Phone - 715-555-5555
Tank to deliver to - #2 FUEL TANK
Fill Tank - No
Gallons Requested - 200
Comments - Payment will be handed to delivery driver

** Note: After submitting this request, you should also receive a summary email.

Thank you for your order. Deliveries are made within 4 working days after receiving the order and all orders are subject to our credit policy. Thank you for your business!!

Submit Delivery Request

CLICK SUBMIT DELIVERY REQUEST to complete the order.

1. IF YOU HAVE AN OUT OF FUEL SITUATION AND NEED AN EMERGENCY DELIVERY, PLEASE CALL **800-828-9395**. DO NOT ORDER ONLINE. DELIVERY AND OUT OF GAS FEES MAY APPLY.
2. IF YOU HAVE A CASH/COD ACCOUNT AND PAY ON DELIVERY, PLEASE NOTE IN THE "COMMENT" SECTION WHERE OR HOW PAYMENT WILL BE MADE SO YOUR REQUEST CAN BE DISPATCHED.
3. PLEASE MAKE SURE THERE IS A CLEAR PATH TO YOUR TANK.